

Content

目錄

Chartered Institute of Housing Presidential Message 英國特許房屋經理學會會長的話	2
Chairman's Report 主席報告	4
About Chartered Institute of Housing & Asian Pacific Branch 關於英國特許房屋經理學會及亞太分會	8
Member Services 會員服務	12
The Executive Committee 執行委員會	14
Committee Reports 委員會報告	20
Activities Committee 活動委員會	21
China Membership Service Committee 中國會員事務委員會	23
Education and Training Committee 教育及培訓委員會	25
External Affairs and Public Relations Committee 對外事務及公共關係委員會	28
Information Technology Committee 資訊科技委員會	30
Membership Committee 會籍事務委員會	32
Policy Committee 政策委員會	34
Professional Development Committee 專業發展委員會	36
Professional Practice Committee 專業實務委員會	38
Publications Committee 刊物委員會	40
Speech of Professor Anthony Cheung Bing-leung, GBS, JP, Secretary for Transport and Housing, at the Joint Annual Dinner 運輸及房屋局局長張炳良教授於聯合周年晚宴致辭	42
Cover Story 主題文章	45
法團與物業經理人在物業進行大維修時如何增加透明度	46
Determining Management Expenses under the BMO	49
日本物業管理概覽	54
Terrorism Awareness	57
Best Dissertation 最佳碩士論文	60
A Study on Implementing Green Measures in Shopping Mall in Hong Kong	61
Service Quality & Customer Satisfaction: A Study of Different Security Service Modes in Private Residential Estates in Hong Kong	68
Articles by Members for Sharing 會員著作分享	81
物業管理的優質價值	82
綠色物業管理實踐分析	84
Membership 會籍	90
Courses to Membership 學會認證課程	91
Activity Snapshots 活動剪影	95
Advertisement 廣告	104
Acknowledgment 鳴謝	123