



# CHAIRMAN'S REPORT

## 主席報告



Dear Members:

2018 continues to be a very busy and important year for the housing management industry in Hong Kong. APB has teamed up with fellow housing institutes to take part in the close discussion with the Property Management Services Authority (PMSA) in formulating the details of the licensing regime. In the years to come, APB is committed to work closely with PMSA to encourage the housing management industry and our practitioners in striving for enhancement in quality and professionalism, as well as to protect the best interest of our members.

I have to pay special tribute to my teammates in the Executive Committee. They have contributed time and effort voluntarily to promote professional practice and provide membership service for APB. With their unfailing support, APB has continuously developed and grew in all aspects, including but not limited to membership numbers, corporate governance, professional development and networking in the Asia Pacific Region.

Below please find the highlights of our achievements:

## 1 Professional Development in the Asia Pacific Region

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APB has continued its effort in developing network and promoting professional housing management practices in the Asia Pacific Region. This September, APB delegates visited Osaka, Japan, we met Professor Masaki Abe, Director of Urban Research Plaza and Professor Jeon, Hong-Gyu of Osaka City University in exchange of information and study about the government policies, community facilities and living environment for ageing community. We visited some elderly homes, care centres in the local district and had very fruitful discussions with local elderly care service providers. There were many case sharings and project study for delegates to understand more about the problems and innovative ways for taking care of the elderly.

Also, APB was one of the co-organizers in the second international Property Management Industry Expo in Shenzhen this year. Our past Chairman Professor Yip Ngan Ming also delivered a speech in the Development Forum that focused on the Innovative Housing Management in the Greater bay Area.

各位會員：

2018年是香港房屋管理業十分忙碌和重要的一年。亞太分會聯同物業界友會一直緊密參與物業管理業監管局就發牌制度細節上的討論。來年，我們會繼續與監管局保持緊密合作，以鼓勵業界及各從業員提高物業管理業的質素及專業，以及致力保障各會員的最大利益。

我特別向執行委員會委員表示感謝。各委員無私的付出時間及努力，積極提升亞太分會的專業實務和會員服務，令我們在各方面都能持續發展及成長，當中包括會員人數、企業管治、專業發展及建立亞太地區的合作網絡。

謹向各會員簡報年內完成的主要工作：

## 1 發展亞太區業務，成果豐盛

亞太分會繼續致力於亞太地區發展合作網絡及推廣專業房屋管理實務。今年9月，我們的訪問團到訪了日本大阪，並與大阪市立大學都市研究所所長(大學院法學研究科教授)阿部昌樹教授及副所長全泓奎教授會面，就老齡社區的政策、社區設施及生活環境進行交流。我們參觀了社區的高齡者生活支援住宅和護理中心，並與當地的長者服務承辦者進行了討論。當中包括很多的個案分享及專題探討，使我們更明瞭照顧長者時會遇上的困難及可提供的創新科技。

此外，亞太分會在今年於深圳舉辦的第二屆國際物業管理產業博覽會作為協辦團體。前會長葉毅明教授於博覽會內舉行的粵港澳大灣區現代物業服務業創新與發展論壇上發表演說。

## 2 Collaboration with Headquarters in UK

In June 2018, General Manager, Mr H N Wong, and I visited headquarters and had a meeting with members of the Governing Board. The meeting was very fruitful and a wide range of topics have been discussed, including a strategic review of the way forward over the medium to longer-term of opportunities, priorities and the resources implications; our approach to governance and strengthening the relationship between the Governing Board and APB Executive Committee, and further professional development of APB in Hong Kong and China.

## 3 Local Property Management Legislation

Since the establishment of the Property Management Services Authority (PMSA), CIHAPB has maintained very close communication with them to reflect the views of the industry on the detailed licensing requirement of the Property Management Practitioners. We have submitted a written submission to the PMSA in July 2018, elaborating our views on areas such as core category of services, annual licensing fees level and miscellaneous licensing requirements. We also met the representatives of PMSA to introduce the history, institutional setting and contribution of APB members to the property management industry in Hong Kong.

## 4 Professional Practice

APB has been actively promoting professional practice by sharing the most up-to-date job-related knowledge and market practice to our members. We have organized several talks and seminars, covering topics on landscaping, information technology, legislative requirements and code of practice, etc. We have also arranged visits to Tencent Building and The Mixc World at Shenzhen, thus providing many opportunities for members to share and learn together.

## 2 與英國總部合作無間

於2018年6月，總經理黃顯能先生與我訪問總部，並與總部的管治委員會委員見面，進行了非常充實的交流，並就多方面的範疇作出討論。當中包括檢討學會的中、長期機遇、發展的優先次序及資源運用的發展方向；增強管治委員會與亞太分會執行委員會協作關係及亞太分會於香港和中國的長遠專業發展。

## 3 本地物業管理行業立法

自從物業管理業監管局成立以來，英國特許房屋經理學會亞太分會一直與監管局保持緊密溝通，以反映業界對從業員發牌制度細節上的意見。我們於2018年7月向監管局提交了書面意見，就條例下對物業管理服務類別的界定、年度牌照費用及其他發牌要求進一步表達觀點。我們亦和監管局的代表見面，向他們全面的介紹了亞太分會在香港的歷史，機構組織和分會會員過去在物業管理行業的貢獻。

## 4 專業實務

亞太分會積極與會員分享最新的專業知識和良好的工作範例，我們舉辦了多場演講及交流會，涉及主題包括園藝、資訊科技、法定要求及工作守則等。我們亦於年內安排會員到深圳作實地考察，包括騰訊大廈及萬象天地等，增加會員間的專業分享及交流的機會。

## 5 Membership Promotion and Management

Our membership number has recorded a year-on-year growth of more than 5.5 percent, reaching to 3,170. In this year, we have also reviewed and updated the admission criteria on membership for all regions, including the Mainland of China, Taiwan, Macao and Hong Kong.

May I wish you a prosperous year of 2019 and a thriving Year of the Pig.

### **Chow Chun- Ling**

*Chairman*

*Chartered Institute of Housing Asian Pacific Branch*

## 5 會籍推廣及管理

亞太分會錄得多於百分之5.5的按年會員人數增長，達致3,170人。今年，我們亦已檢視及更新各地區の入會要求，包括中國內地、台灣、澳門及香港。

在此，我祝大家新年進步、豬年興旺。

### **周駿齡**

*主席*

*英國特許房屋經理學會亞太分會*



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